



Guardian System 2.7 User Manual Version 01 2024-02-16

SAFETY INFORMATION

As with any medical device, failure to carefully read and follow all instructions and safety information may lead to improper product performance and patient safety concerns. Furthermore, the information contained in this manual is not a substitute for clinical judgment. These guidelines are not intended as a guarantee of results, outcome, or performance. A healthcare professional should evaluate each patient to ensure use of the Guardian System 2.7 is appropriate. Any serious incident should be reported to the manufacturer and the competent authority of the Member State in which the user and/or patient is established.

Indications For Use

- For use in the clinical setting
- For use with mobility-impaired patients
- For use with patients at risk for developing a sacral, ischial, or trochanter pressure injury
- For use with patients at risk for developing a pressure injury on the anterior superior iliac spine in prone position
- For use with patients who have a sacral, ischial, or trochanter pressure injury of any stage

Contraindications For Use

- Not for use with patients who have an unstable spinal or pelvic injury
- Not for use with any bed that limits proper support surface application and attachment, including but not limited to air fluidized beds
- Not for use with patients exceeding 295 kg or 650 lbs

Clinical Considerations

A healthcare professional should evaluate each patient to ensure that the decision to use the Guardian System 2.7 is appropriate. The Guardian System 2.7 is not intended to replace any current standard care measure. If the patient's condition changes, the overall treatment plan should be reviewed by the Provider and Interdisciplinary Team.

Perfusion enhancement has varying clinical implications in cases related to central hypotension. Clinical judgment is required specific to each patient scenario. In cases where there is central hypotension, there is limited ability to enhance peripheral perfusion.

It is important to remember there are many considerations in the shared decision-making process for each patient.

Use with caution with patients at risk of harming themselves or others. The equipment, including a power cord, connector tubing, and controller, may create a hazard for at-risk patients and their caregivers.

For patients with a recent surgical skin graft or musculocutaneous flap of the sacral, ischial, or trochanter areas, the patient should be evaluated for eligibility by the physician responsible for the procedure.

No parts of the Guardian System 2.7 are intended to be in direct contact with the patient. Support surfaces are intended to be set up beneath the appropriate hospital linens and not to come in direct contact with the patient's skin.

Conventions

To avoid physical and material damage, this document identifies safety instructions into two danger levels:

Hazardous situation which can cause material damage or lead to minor or moderate injury

• Hazardous situation which can cause a serious or fatal injury

Important Safety Information Below

- A healthcare professional should evaluate each patient to ensure that use is appropriate.
- Do not use damaged equipment. If you believe a component may be damaged, please contact TurnCare.
- Do not operate with a damaged power cord or plug. If the power cord or plug is damaged, contact TurnCare.
- To avoid risk of electrical shock, this equipment must only be connected to a supply main with protective earth.
- Do not bring into the MRI room.
- Keep the Guardian Controller away from sources of liquid. Do not immerse in water.
- Do not use in the presence of un-contained flammable liquids or gases. Do not expose the system to open flames.
- Avoid spilling on the Guardian Controller. If a spill occurs, unplug the controller immediately and clean the controller with an absorbent cloth. Plugging the controller in when wet can create a hazard. If the controller is not working properly, call TurnCare.
- During set up and use, ensure the power cord placement does not create a tripping hazard or become entangled in the bed frame.
- Do not attempt to transfer the patient out of bed with support surface inflated. For patient safety, support surface must be fully deflated prior to transfer.

- The Guardian System 2.7 should be set up such that the power outlet used for the controller is accessible at all times.
- Use with caution with patients at risk of harming themselves or others. The equipment, including a power cord, connector tubing, and controller unit, may create a hazard for at-risk patients and their caregivers.
- For patients with a recent surgical skin graft or musculocutaneous flap to the sacral, ischial, or trochanter areas, the patient should be evaluated for eligibility by the physician responsible for the procedure.
- Electrical equipment may be hazardous if misused. There are no serviceable parts in the Guardian controller. Contact TurnCare if you believe your controller is not functioning properly. Do not remove the controller protective housing and attempt to troubleshoot.
- When hanging the Guardian 2.5 Controller on an IV pole, place the controller at the base of the pole to ensure stability.
- The Guardian System 2.7 is not intended for use in the home healthcare environment.

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INTRODUCTION

The TurnCare Guardian System 2.7 is a portable, therapeutic, multiuse patient management system designed to prevent sacral region vascular compromise. The Guardian System 2.7 protects patients in various positions across multiple surfaces, allowing care flexibility in both the bed and the chair.

The TurnCare Guardian System 2.7 is uniquely designed to prevent vascular compromise in the sacral region. Vascular compromise involves the collapse of blood vessels from the external application of pressure, resulting in degraded blood flow. Vascular compromise can result in ischemia and reperfusion injury, which can lead to subsequent negative local and systemic health implications. TurnCare's unique Vasotactic technology involves the intelligent application of non-repeating, anatomy-aware, weight-specific pressure gradient therapy. The benefits of the Guardian System 2.7 can include decreased adverse events, improved early mobility, and decreased pain and discomfort.

Guardian System 2.7

The Guardian System 2.7 consists of the following components:

- Guardian System 2.5, Controller (GS-2.5-C, GS-2.5-C-EU) running 2.7 software
- Guardian System 2.5, Vasotactic Support Surface (support surface) -Bed-76" integrated tube connector (GS-2.5-EN-BD-76)
- Guardian System 2.5, Vasotactic Support Surface support surface) -Seat-70" integrated tube connector (GS-2.5-EN-ST-70)
- Guardian System 2.5, Vasotactic Support Surface (support surface) -Procedure Table-70" integrated tube connector (GS-2.5-EN-PT-70)
- Information Services
- A tote bag (GS-TB) is also available to aid in storage and transport of support surfaces.

ATTENTION

- Ensure that all components are clean and dry prior to use.
- If, for any reason, the Guardian Controller needs to be disconnected from the power supply, unplug the power cord from the power outlet.

- After set-up, ensure the connector is properly secured to prevent a tripping hazard.
- Ensure the connector tubing placement does not create an entrapment for the patient.
- Ensure the power cord and connector tubing placement does not create a tripping hazard or become entangled in the bedframe.
- The Guardian System 2.7 should not be brought into the MRI room.

Controller



The Guardian Controller contains a Graphical User Interface (GUI) display on top of the controller for user interaction. Also includes mechanisms for securing the controller to beds, stretchers, and IV poles. It includes a carrying handle and an actuating handle, which engages the securing mechanism for hanging the controller on beds and stretchers.

The connection port is located on the front of the controller. The permanently attached power cord is connected to the side of the controller, along with a built-in cord wrap mechanism. Status lights are located along the lateral edges of the controller and around the connection port to indicate whether the system is in running, paused, or in alert mode.

Do not insert objects into the fuse holder. Electrical shock may occur.

Vasotactic Support Surface (support surface)

The Guardian System support surface is an inflatable surface consisting of three, anatomy-specific air chambers, which are sequentially inflated and deflated to varying pressure levels by the Guardian Controller. The support surface comes in versions for various surfaces. All support surfaces have a non-slip backing to promote proper placement on the underlying surface. All versions of the support surface are for multi-patient use.

Bed Support Surface



*The image above does not represent the actual bed enhancer tubing configuration.

The bed support surface consists of anatomy-specific air chambers. The bed support surface is not intended for use on stretchers or procedure tables.





The seat support surface consists of anatomy-specific air chambers. Positional markings on support surface promote correct and safe application. The seat support surface is typically utilized on recliners, but may also be used on other seating surfaces.

Procedure Table Support Surface

The procedure table support surface consists of anatomy-specific air chambers. Positional markings on support surface promote correct and safe placement. The procedure table support surface is utilized on a procedural table.

Tote Bag



The Guardian System comes equipped with an optional tote bag for storing and transporting the system components during patient use. The tote bag can be used to hold all components other than the controller. For safety reasons, the controller should be carried separately. Tote bags are for single patient use.

SETUP

Bed Support Surface Set-up with Patient in Bed

- 1. Prior to applying, ensure that the patient is not too low in the bed. Boost the patient to the appropriate position if needed.
- 2. To assist with correctly placing the support surface, ensure that the patient icon on the support surface is appropriately oriented in relation to the patient. Roll the bed support surface up halfway.
- 3. With the patient in the sidelying position, place the support surface beneath the fitted sheet and align the sacral target and arrow with the bend zone of the mattress, where the head of the bed meets the lower portion of the bed. Ensure that the support surface is centered horizontally on the bed.
- 4. Roll the patient to the opposite side of the bed and unroll the support surface.
- 5. It is recommended to elevate the knees to promote proper positioning on the support surface while the patient is in supine with the head of the bed elevated.

Bed Support Surface Set-up without Patient in Bed

- 1. To assist with correctly placing the support surface ensure that the patient icon is appropriately oriented in relation to the bed.
- Place the support surface underneath the bed linens, with the sacral target aligned with the bend zone of the mattress, where the head of the bed meets the lower portion of the bed.
- 3. Ensure that the support surface is centered horizontally on the bed.



Seat Support Surface Set-up

- 1. To assist with correctly placing the support surface, ensure that the patient icon is appropriately oriented.
- 2. Connector tubing should be oriented to the front of the seating surface.
- 3. Center the seat support surface on the seating surface. Tuck

the rear flap into the back of the seat, so that the front edge of the support surface aligns with the front edge of the seat.

4. Place hospital linens over the support surface prior to seating the patient.



Procedure Table Support Surface Set-up

- 1. To assist with correctly placing the support surface, ensure that the patient icon is appropriately oriented in relation to the procedure table.
- 2. Place the procedure table support surface directly on the procedure table. Cover with linens per facility guidelines.
- 3. Position the support surface so that the center target is aligned with where the patient's sacrum will be.

Controller Set-up

NARNING

- To avoid risk of electrical shock, this equipment must only be connected to a supply main with protective earth.
- The controller should not be operated if the power cord is damaged.
- Ensure the power cord placement does not create a tripping hazard or become entangled in the bedframe.

ATTENTION

- To prevent back injury, utilize proper body mechanics when lifting and carrying the controller. Avoid placing the controller on the floor, as this creates a tripping hazard for patients, families, and staff members. If securing the controller to an IV pole, be sure to hang the controller at the base of the pole in order to ensure stability.
- Electrical equipment may be hazardous if misused. There are no serviceable parts in the Guardian Controller. Contact TurnCare if you believe your controller is not functioning

properly. Do not remove the controller protective housing and attempt to troubleshoot.

Controller Set-up on IV Pole

Controller Set-up on Footboard or Siderail



- 1. Engage the actuating handle in order to extend the securing mechanism.
- 2. Align the back of the controller with the footboard or siderail, ensuring that the controller support shelf located on the back of the controller rests on the top surface of the footboard or siderail.
- 3. Release the handle to secure the controller.
- 4. Plug the controller power cord into a properly grounded hospital grade receptacle.



- 1. Locate the knob on the right side of the controller.
- 2. Rotate the knob fully counter-clockwise to ensure that the clamp mechanism is open.
- 3. Align the groove on the back of the controller with the IV pole at the base of the pole.
- 4. Turn the knob fully clockwise to secure it.
- 5. Plug the controller power cord into a properly grounded hospital grade receptacle.

CONTROLLER OPERATION

The Guardian 2.5 Controller must be plugged in to AC power to turn on. Touching the screen when AC power is disconnected will not turn the Controller on. The screen will become active after plugging into power.

Set-up Mode

- 1. Prior to patient use, the set-up screen will display. (Fig. 1)
- 2. Product demonstration videos can be accessed by pressing Help on the set up screen.



Figure 1. Set-up screen

Initiating Therapy

- 1. Connect a support surface to the controller. Do not use the button to insert the connector. Push in until there is a click.
- Enter the patient's unique identifier (ID) and press continue (Fig. 2). The patient ID refers to the patient's numeric or alphanumeric identifier associated with the patient-specific hospital encounter for that admission (i.e. CSN or FIN). This is not the patient's medical record number (MRN).
- 3. Select the Facility unit and press continue. (Fig. 3)
- 4. Enter the patient's room number and press continue (Fig. 4)
- 5. Therapy will begin with running screen visible (Fig. 5)

Enter Patient ID				
CSN or FIN		Contir	ue	
DO NOT	ENTER MRN			
1	2	3	4	5
6	7	8 9 0		
	ABC			

Figure 2. Patient ID entry screen



Figure 3. Hospital unit selection screen

Enter Room Number				
Room # Continue			ue	
1	2	3	4	5
6 7 8 9 0				0
ABC				

Figure 4. Patient room number entry screen

+ IIIIII	RUNNING 🔺 🕈		
	Pause Therapy 🕕)	
5N ICU : 501	DISCHARGE PATIENT	HELP	

Figure 5. Running screen

Running Mode

When the controller is operating, a screen will display with a green status bar to indicate that the controller is running (Fig. 5)

Sacral Weight Adaption

- 1. Guardian 2.7 System will automatically deploy pressure offsets for the bed, seat, and procedure table.
- 2. Pressures and offsets applied are based on the interface load of the sacral weight on the support surface. Pressures are dynamic and continue to adjust and adapt to the patient's position.
- 3. Parameters in place to ensure off-sets and pressures stay within optimal range.

Pausing Therapy: Bed & Seat Use

- 1. Therapy can be stopped by pressing "Pause Therapy" on the running screen. (Fig. 5)
- 2. A Paused screen will display with a yellow status bar and remaining pause time displayed on the right side of the screen. (Fig. 6)
- 3. Pause time may be extended if necessary when the patient is going off-unit by pressing "Off Unit" to display additional pause times (Fig. 6)
- 4. Select the desired time frame based on when the patient is anticipated to return. (Fig. 7)
- 5. The Paused Patient Off Unit screen will display the new remaining pause time and indicate that the patient is off unit for an extended period of time. (Fig. 8)
- 6. The controller operation will automatically resume after the selected time frame or press "Resume" to re-start therapy at any time.

+ 	RUNNING	▲ 🛜	
	Pause Therapy 🕕)	
5N ICU : 501	DISCHARGE PATIENT	HELP	
Figure 5. Running screen			

+ 11111 1	PAUSED	▲ 🛜
Total 3	0 min.	30:00
	Resume]
	Off Unit	
5N ICU : 501	DISCHARGE PATIENT	HELP

Figure 6. Paused screen

+ III	llŀ	PAU	SED	▲ 🤶
W	nen is j	patient ex	xpected to	o return?
	1	hour	3 hou	rs
	2 hours 4 hours			
		Ba	ick	

Figure 7. Off unit paused time selection screen

4 ШШ РА	PAUSED - PATIENT OFF UNIT 🛛 🍝 🔶		
Total 2	hours	02:00	00:00
	Res	sume	
5N ICU : 501	DISCHARGE PATIENT HELF		HELP

Figure 8. Paused - patient off unit screen

Pausing Therapy: Procedure Table Use

- 1. Therapy can be stopped by pressing "Pause Therapy" on the running screen. (Fig. 5)
- 2. A Paused screen (no timer) will display with a yellow status bar. (Fig. 9)
- Controller operation will be Paused indefinitely until the user restarts therapy. Press "Resume" to re-start therapy at any time. (Fig. 9)



Figure 9. Paused - Procedure Table

Automatic Refresh

- Under certain circumstances, the Guardian System 2.7 may reboot during use, including but not limited to when the system detects low memory, when the system is experiencing prolonged WIFI connectivity issues, and when an over-the-air software update occurs.
- The refresh screen will appear for several seconds and then the device will re-start into the state it was in prior to the refresh. (Fig. 10). The status lights will turn red during the duration of the reboot.

SCHEDULED REFRESH IN PROGRESS

System is operating in its original state. User access will return momentarily.

Figure 10. Scheduled refresh screen

Help

- 1. Press Help from the Set-up, Running, and Paused screens. Help screen will display (Fig. 11).
- 2. Product demonstration videos can be accessed. Press any topic to view the corresponding tutorial video.
- 3. Clinical support number visible. Users can call with any questions or troubleshooting needs.
- 4. Unit Assignment will display at bottom of help screen. Controllers may be configured to have the unit assignment feature 'ON' (Fig. 11) or 'OFF' (Fig. 12).

≁ IIIII • HE	LP ×		
Clinical Support:	1 (203) 290-1098		
BED SETUP	SEAT SETUP		
CONTROLLER USE	► THERAPY ALERTS		
CLEANING EQUIPMENT			
Assigned Unit: 5N- ICU			

Figure 11. Help screen unit assignment on

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Clinical Support	: 1 (20)3) 290-1098
BED SETUP		SEAT SETUP
CONTROLLER USE		THERAPY ALERTS
CLEANING EQUIPMENT		



Status Lighting

The Guardian System 2.7 will illuminate along the lateral edges of the controller and around the connection port to indicate system status. The lighting colors and corresponding status are as follows:

- Green = running
- Yellow = paused
- Red = action required

User Screen Functionality

When the Guardian System 2.7 is in use with the patient, the user screen will dim and become inactive three (3) minutes after the last user interaction. Press anywhere on the screen to return to full brightness.

WIFI Connectivity

The TurnCare Guardian System 2.7 is a WIFI connected system, enabling remote management services and support. The Guardian System 2.7 will display an icon in the upper right corner of the user screens to indicate current connectivity:



WIFI connected





Connected to server on last check-in

Discharging the Patient

- To stop therapy at the end of patient use, press 'Discharge Patient'; at the bottom of the running (Fig. 5) or paused screens. Standard (Fig. 6) or procedure (Fig. 9)
- 2. A confirmation screen will appear . Swipe to discharge the patient. (Fig. 13)
- 3. A Patient Discharged screen will appear for several seconds. (Fig. 14)
- The controller will turn off following patient discharge, three
 (3) minutes after both the support surface is disconnected and the controller is unplugged from power.

+ 11111 1	RUNNING	<u>ن</u> ه ا	
	Pause Therapy (
5N ICU : 501	DISCHARGE PATIENT	HELP	
	Figure 5. Running Screen		
+ IIIII):	PAUSED	• 🛜	
Total	30 min. 3	0:00	
	Resume		
	Off Unit		
5N ICU : 501	DISCHARGE PATIENT	HELP	
Figure 6. Paused screen			
	BALLOED		



* 		▲ 🛜
0	Swipe to discharge patient	+
	Cancel	

Figure 13. Confirm discharge screen



Figure 14. Patient discharge screen

Battery Operation

🕂 WARNING

- Do not immerse the controller in water.
- Do not touch or ingest any leaking electrolyte. If contact occurs, rinse skin and/or eyes immediately and seek medical attention. If ingested, contact local poison control center.
- If it is suspected that the battery is not working properly, please contact TurnCare. Do not attempt to remove the battery pack.

The Guardian Controller is designed to operate on AC power or battery power without any interruption. The power supply cord/plug serves as the mains electrical supply disconnect. Ensure that the cord is not positioned where it is difficult to reach the plug.

The Guardian System 2.7 User Interface includes a battery level indicator to show the current charge level of the battery, as well as a blinking visual to indicate when the battery is being used and when the battery has reached a low level. The battery level indicators shown below are located in the upper left corner of the touch screen at all times. (Fig. 15 & 16)

The 'Using Battery' visual shown below will blink in the upper left corner of the touch screen only when battery mode is in use. (Fig. 17) The battery begins charging when the controller is connected to AC power. When charging, the battery icon will display with a lightning bolt next to it. (Fig. 16) The amount of time to charge the battery will vary depending on the controller's state during charging. Always use the battery level indicator to determine the state of charge of the battery. A fully charged battery will typically provide 5 hours of operation, but this varies based on the conditions of use.

When the battery reaches approximately 2 hours of remaining run time, an alert will notify the user to plug in to AC power to avoid interruption in therapy. (Fig. 20) If being used on a bed or seat, an auditory alert will sound for three (3) minutes every hour while the alert is active. If being used on the procedure table, an auditory alert will sound for five (5) seconds every hour while the alert is active. The low battery alert screen will be dismissed by either plugging the controller into AC power or by pressing discharge on the screen. If a terminal shutdown occurs (Fig. 21) the patient's information will be cleared from the system.



Figure 15. Battery level indicator





Figure 16 Battery level indicator while charging

Figure 17. Battery operation visual

Figure 18. Low battery visual

Battery State	Bar 1	Bar 2	Bar 3	Bar 4	Bar 5	Bar 6
84-100%	Black	Black	Black	Black	Black	Black
67-83%	Black	Black	Black	Black	Black	Grey
50-66%	Black	Black	Black	Black	Grey	Grey
33-49%	Black	Black	Black	Grey	Grey	Grey
16-32%	Black	Black	Grey	Grey	Grey	Grey
< 16%	Red	Grey	Grey	Grey	Grey	Grey



BATTERY DEPLETED
Powering Down

Figure 21. Terminal battery shutdown alert

AC Power Disconnected Alert

When being used on a bed or seat, if the user disconnects the controller from AC power while a patient is enrolled or if therapy is started using battery operation, an alert will notify the user to plug the controller into AC power. (Fig. 22). An audible alert will sound for three (3) minutes every hour while the alert is active. The alert can be dismissed by pressing Continue on the alert screen, plugging the controller into AC power, or by pressing discharge on the alert screen to end use. When being used on a procedure table, this alert will not occur.



Figure 22. AC power disconnected alert

Action Required

Connect Support Surface to Controller: Bed & Seat Use

- If the support surface is disconnected while running, a prompt will appear with a five (5) second auditory tone. Reconnect the support surface into the front of the controller or make a selection to dismiss the prompt. Do not use the button to insert the connector. Push until there is a click. (Fig. 23)
- 2. If the Keep Support Surface Connected Prompt (Fig. 23) is not addressed within five (5) minutes, an auditory alert will occur and the support surface disconnected alert screen will for repeat every hour that the alert is active. (Fig. 23)

Therapy Ir	nterrupted 🔺 🗟
Please keep surface connected	
Did you ı	mean to:
Pause	Discharge
	Therapy In Please kee conne Did you n Pause

Figure 23. Keep Support Surface connected prompt screen

🗲 🎆 Con	nect Surfac	e to Controller	(î°
×		DO NOT use buttor to insert connector	1
	Discharge	e Patient	

Figure 24. Support Surface disconnected alert screen

Connect Support Surface to Controller: Procedure Table Use

 If the support surface is disconnected while running, an auditory alert will sound for five (5) seconds and an alert screen will appear. (Fig. 24) Reconnect the support surface into the front of the controller to dismiss the prompt. Do not use the button to insert the connector. Push until there is a click. 2. If the support surface disconnected alert is not addressed, an auditory alert will occur for five (5) seconds every hour that the alert is active.

System Alert

No Patient Detected on Support Surface

- 1. The Guardian System 2.7 will alert the user if after a period of time a patient is not detected on the support surface when being used on the bed or seat only. An auditory alert will occur for three (3) minutes.
- Follow the instructions on the screen to address the alert. (Fig. 25) Assess for proper placement of the support surface.
- 3. Press Continue to dismiss after assessment and intervention. If the Guardian System 2.7 is no longer in use with a patient, press Discharge to end therapy.



Figure 25. No Patient detection alert

Airflow Blocked

- The Guardian System 2.7 will alert the user if airflow to the support surface is blocked enough to interfere with therapy. (Fig. 26 & 27) If the system is being used on the bed or seat, the auditory alert will last for three (3) minutes. If the system is being used on the procedure table, the auditory alert will last for five (5) seconds.
- 2. Assess the support surface flap, where the tubes exit for folding or bunching.
- Assess the tubing for a kink or pinch, from the support surface all the way to the controller, and correct any issue found. Pay careful attention to the tubing position in the side-rail and beneath the hospital bed.
- 4. Press Continue to dismiss the alert.



Figure 26. Airflow blocked: Bed Support Surface

AIRFLOW BLOCKED		
Please check 1 Folded surf 2 Pinches alc	for: ace flap ng length of tubing Continue	Check all Controller

Figure 27. Airflow blocked: Seat and Procedure Table Support Surfaces

Leak Detected: Bed & Seat Use

- If the Guardian System 2.7 detects a leak that is interfering with the ability to provide optimal therapy, it will alert the user with a red screen and three (3) minute auditory alert. (Fig. 28)
- 2. The Guardian System 2.7 will first prompt the user to disconnect and reconnect the support surface to ensure it is properly latched. Insert the connector into the front of the controller to dismiss the alert. Do not use the button to insert the connector. Push in until there is a click. (Fig. 28)
- If the problem persists, a component failure is indicated. Replace the support surface as soon as possible. If the alert recurs after replacing the support surface, replace the controller immediately. (Fig. 29 & 30)
- 4. Please contact TurnCare if needed for troubleshooting assistance.



Figure 28. First leak alert screen



Figure 29. Recurring leak alert screen: Bed Support Surface

LEAK DETECTE	D
1 Replace surface immediately.	6
(2) If problem persists, replace controller.	
Pause	

Figure 30. Recurring leak alert screen: Seat Support Surface

Leak Detected: Procedure Table Use

- If the Guardian System 2.7 detects a leak that is interfering with the ability to provide optimal therapy, it will alert the user with a red screen and five (5) second auditory alert. (Fig. 28). Disconnect and Reconnect the support surface to ensure it is fully latched.
- 2. If the problem persists, a component failure is indicated. A subsequent alert will occur after the patient is discharged from the Guardian System. (Fig. 31)
- Follow the directions on the screen and press 'Replaced' to confirm that the support surface has been removed from service. If the alert recurs after replacing the support surface, replace the controller immediately.
- 4. Please contact TurnCare if needed for troubleshooting assistance.



Figure 30. Recurring leak alert screen: Procedure Table Support Surface

Broken Controller

- If the Guardian System 2.7 detects a controller malfunction that is interfering with therapy, it will alert the user. The controller must be removed from service, replaced immediately, and returned to TurnCare. (Fig. 32)
- 2. First, unplug the controller. The "Off" button will become active.
- 3. Press "Off" on the alert screen to initiate shutdown.
- 4. Please red tag per facility policy and contact TurnCare.



Figure 32. Broken Controller alert screen

Prompts

Validate the Patient Unit & Room Number

- 1. Whenever the Guardian System 2.7 is unplugged and then plugged back into AC power during use on the bed & seat, it will prompt the user to validate the current patient unit and room number. (Fig. 33)
- 2. If the patients unit or room has not changed, press Yes to return to the previous screen. If the patient unit or room has changed, press No, enter the new information.



Figure 33. Validate patient unit and room number screen

CLINICAL USE

Patient Alignment on the Bed Support Surface in Supine and Upright Positions

- Ensure that the patient is properly aligned on the support surface. The patient should be vertically and horizontally centered, with the sacrum over the center target of the support surface and aligned with the white arrows.
- 2. It is recommended to elevate the knees to promote proper positioning on the support surface while the patient is in the upright position, or supine with the head of the bed elevated.
- Patient alignment on the bed support surface can be quickly checked by viewing the graphics. The white arrows should point to the patient's sacrum when correctly positioned.

Patient Alignment and Positioning with Turn Assist Devices

TurnCare will develop a plan to integrate the Guardian System 2.7 in such a way that ensures ease of workflow with existing turn assist and repositioning devices existing within your organization.

Patient Alignment on the Bed Support Surface in Sidelying Position

- Once the patient is positioned in the side-lying position, ensure that the patient is properly aligned on the support surface. The patient should be vertically and horizontally centered, with the trochanter over the center target of the support surface and aligned with the white arrows.
- 2. Patient alignment on the bed support surface can be quickly checked by viewing the graphics. The white arrows should point to the patient's sacrum when correctly positioned.

Prone Positioning on the Bed Support Surface

- 1. Pause therapy.
- 2. Position the patient in prone position. Ensure that the patient is centered horizontally on the support surface with the sacrum aligned with the white arrows. This promotes proper positioning of the anterior superior iliac spines (ASIS) on the appropriate air chambers.
- 3. Resume therapy.
- 4. When returning the patient to the supine position, be sure to pause therapy prior to repositioning the patient.

Patient Alignment on the Seat and Procedure Table Support Surfaces

Orientation markings are located on the lateral portions of the support surface for checking patient position. Ensure that the patient is properly aligned on the support surface. The patient should be vertically and horizontally centered, with the sacrum over the center target.

Transferring the Patient In and Out of Bed

🕂 WARNING

Prior to transferring patient in or out of bed, the support surface must be fully deflated for patient and staff safety

- 1. Press Pause on the touch screen. This will stop the support surface from inflating any further.
- 2. Once the support surface is deflated, the patient may be transferred according to facility protocol.

Transferring the Patient to and from the Stretcher

ATTENTION

Prior to transferring a patient to or from the stretcher, the support surface must be fully deflated for patient and staff safety.

- 1. Press Pause on the touch screen. This will stop the support surface from inflating any further.
- 2. Place the transfer assist device beneath the patient according to facility policy.
- 3. Transfer the patient according to facility policy.
- 4. To perform the transfer from the stretcher to the bed, follow the above instructions.

Transport of the Guardian System 2.7

ATTENTION

Ensure all parts are clean and dry prior to transport. Transport the support surfaces in a clear TurnCare Tote Bag. The Guardian 2.5 Controller may be carried separately, hung on a bed or stretcher, or attached to an IV pole. For safety reasons, the controller should not be carried in the tote bag.

Discontinuation of Use

- 1. To discontinue therapy and power down, discharge the patient, disconnect the support surface, and unplug from AC power. Once all three steps are completed, the system will shutdown after three (3) minutes.
- 2. If the controller is hung on the bed, engage the actuating handle to release the securing mechanism and remove the controller.
- 3. If the controller is hung on an IV pole, hold the carrying handle with one hand and rotate the knob fully counter clockwise to remove it.
- 4. Clean the Guardian System 2.7 re-usable components according to guidance in the Maintenance section. Discard tote bags after single patient use.

WARRANTY, USEFUL LIFE, AND SHELF LIFE

All controllers have manufacture dates located on the packaging and labeling.

TurnCare warrants that all Guardian System parts are manufactured free of material or functional defects. We agree to service the Guardian Controller if required due to malfunction and to replace or repair any controller or support surface which, following TurnCare examination, is deemed to have manufacturer defects. The warranty does not include or cover damage caused by misuse, tampering, or negligence.

The Guardian System 2.7 does not include user serviceable parts. Return to the manufacturer for servicing.

MAINTENANCE



Do not attempt to modify, disassemble, or otherwise alter the Guardian System 2.7.

The Guardian System 2.7 does not require maintenance. If an issue is encountered that appears to require maintenance, please contact TurnCare.

Replacement

The TurnCare Guardian System 2.7 components are interchangeable. If any component is damaged or for other reasons needs to be replaced, contact TurnCare. Replacement of components should only be performed when the Guardian System 2.7 is not active.

Storage

- · Ensure all parts are clean and dry prior to storage.
- When not in use, support surfaces may be stored in an unused Guardian System Tote Bag. For safety reasons, the controller should be stored outside of the bag.

Cleaning

• Disconnect the controller from the power outlet before cleaning and inspecting.

ATTENTION

- If any support surface is too soiled to be cleaned by standard cleaning practices, discard and replace with a new one. Notify TurnCare.
- If the controller is too soiled to be cleaned by standard practices, contact TurnCare for instructions.

The controller and support surfaces may be cleaned using standard CDC guidelines for Healthcare facilities: Environmental Surfaces in Patient-Care Areas.

If the labeling on the support surface becomes illegible, replace the support surface.

Cleaning Instructions

- 1. Discontinue use according to Discontinuation of Use section.
- 2. Wipe down all surfaces of the controller and support surfaces, including both sides of the support surface using a dampened cloth or disinfectant wipe per facility protocol.
- 3. Avoid using overly saturated cloths on the controller surfaces.
- 4. Allow to air dry or use a clean cloth to dry the surfaces.

Disposal

To ensure correct disposal, the Guardian Controller and support surfaces should be returned to TurnCare when no longer used. Components must be thoroughly cleaned prior to returning to TurnCare. If any support surface is too soiled to be properly cleaned, it should be disposed of according to facility protocol. Tote bags are disposable and should be discarded after each patient use.

Electrical Safety Testing

An equipotential test point, located on the back of the device, is provided for electrical safety testing. This is the only exposed metal ground point. If the power cord resistance exceeds 0.2 ohms, the device should be returned to the manufacturer for repair.

TROUBLESHOOTING

SYMPTOM	POTENTIAL CAUSE	CORRECTIVE ACTION
Controller will not turn on	No power	Ensure the controller is fully plugged in. Check the wall outlet and ensure it is active.
	Power cord	Check the power cord visually for defects. If defective, contact TurnCare.
Controller runs and goes into alert	Connector not connected Reconnect the support surface Do not use the button to ins connector. Push in until there is a click.	
	Airflow is blocked	Check the support surface flap, where the tubes are for folding or bunching. Check the tubing from the support surface to the controller for kinks or pinches.
	Patient is not on the support surface	Position the patient on the center target. Connect correct support surface being utilized.
	Component leak	Disconnect and reconnect the support surface. Replace the support surface if problem persists. Replace the controller if continues. Contact TurnCare support.
Controller does not function	Internal malfunction	Broken controller screen will appear. Unplug from AC power and Turn off. Contact TurnCare support.
Excessive noise / vibration	Controller not on stable surface	Make sure the controller is standing on a solid surface or hanging on a solid footboard. If being used on an IV pole, ensure it is sufficiently secured on the pole using the knob to tighten. If problem persists, contact TurnCare support.
	Defective controller	Contact TurnCare support.

TECHNICAL SPECIFICATIONS

CONTROLLER		
Model	GS-2.7-C, GS-2.7-C-EU	
Class	Class I Earthed	
Voltage	GS-2.7-C: 100-120Vac GS-2.7-C-EU: 200-240Vac	
Frequency	50/60Hz	
Power	110VA	
Power Supply	Non-detachable power cord	
Emergency Power Disconnection	Power cord unplug from power outlet, disconnect support surface	
Battery	Lithium ion battery	
Fuse	1.25 amp	
Length	8.5" / 216mm	
Width	13.75" / 349mm	
Height	10.5" / 267mm	
Weight	12.7 lbs / 5.7 kg	
Case Material	Flame retardant ABS/PC plastic	
Case Material Fire Rating	UL94 V0	
Mode of Operation	Continuous	
Patient Weight Range Limits	Less than 295 kg (650 lbs)	
Therapy Pressure Range	0-100 mmHg	

Materials of Construction

Case Material:

- Polycarbonate + ABS biocompatible blend of polycarbonate (PC) and acrylonitrile butadiene styrene (ABS) for healthcare applications. Ignition resistance, halogen free.
- PUR Thermoplastic polyurethane elastomer (polyether) Connector Material (applied part):
- Polycarbonate + ABS biocompatible blend of polycarbonate (PC) and acrylonitrile butadiene styrene (ABS) for healthcare applications. Ignition resistance, halogen free.

Support Surface and Tubing Material (applied part):

- Front side support surface: TPU Thermoplastic polyurethane elastomer (polyether)
- Back side support surface: laminated nylon/TPU coated with clear, non-slip, matte-finished silicone rubbe
- Tubing: TPU and polyvinyl chloride (PVC)

Environmental

🕂 WARNING

• Keep the controller away from sources of liquids. Do not immerse in water.

ATTENTION

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- If the controller is stored in conditions outside of "operating" range, it should be allowed to stabilize at normal operating conditions prior to use.
- The Guardian System 2.7 should be set up such that the power outlet used for the controller is accessible at all times.

Condition	Temperature Range	Relative Humidity	Atmospheric Pressure
Operating	+10°C to +34°C (+50°F to 94°F)	45% to 75% (non- condensing)	860 hPa to 1060 hPa
Storage & Transport (Long Term)	+10°C to +40°C (+50°F to 105°F)	20% to 95% (non- condensing)	860 hPa to 1060 hPa
Storage & Transport (Short Term)	-20°C to +50°C (-4°F to 122°F)	20% to 95% (non- condensing)	860 hPa to 1060 hPa

ENVIRONMENTAL INFORMATION

ELECTROMAGNETIC COMPATIBILITY

Manufacturer's Guidance

This controller is intended for use in the electromagnetic environmentspecified below. The customer or the user should ensure that it is used in such an environment.

MANUFACTURER'S GUIDANCE			
Emissions Test	Compliance Electromagnetic Environment Guidance		
RF Emissions CISPR 11	Group 1	The controller uses RF energy only for its internal function. Therefore, its RF emissions are very low and are not likely to cause any interference in nearby electronic equipment.	
RF Emissions CISPR 11	Class A	The controller is suitable for use in all establishments other than domestic and those directly connected to the public low- voltage power supply network that supplies buildings used for domestic purposes.	

FCC SDoc Test Applicable Rules

Federal Register CFR 47, Part 15, subpart B:2017

Radiated Emissions, Part 15.109(g), Class A

Conducted Emissions, Part 15.107(b), Class A

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at their own expense.

Electromagnetic Compatibility (EMC) Testing Standards

IEC 60601-1-2:2014, Medical electrical equipment – Part 1-2: General requirements for basic safety and essential performance - Collateral standard: Electromagnetic compatibility – Requirements and tests

CISPR 11:2015+A1:2016 - Limits and methods of measurement of radio disturbance, Characteristics of industrial, scientific and medica radio frequency equipment

IEC 61000-4-2:2008 - Electromagnetic Compatibility-Part 4: Testing and measurement techniques – Section 2: Electrostatic discharge immunity test

IEC 61000-4-3:2010 - Electromagnetic Compatibility-Part 4: Testing and measurement techniques – Section 3: Radiated, radio-frequency, electromagnetic field immunity tes

IEC 61000-4-4:2012 - Electromagnetic Compatibility-Part 4: Testing and measurement techniques – Section 4: Electrical fast transient/burst immunity test

IEC 61000-4-5:2005 - Electromagnetic Compatibility-Part 4: Testing and measurement techniques – Section 5: Surge immunity test

IEC 61000-4-6:2013 - Electromagnetic Compatibility-Part 4: Testing and measurement techniques – Section 6: Conducted immunity test

IEC 61000-4-8:2009 - Electromagnetic Compatibility-Part 4: Testing and measurement techniques – Section 8: Power frequency magnetic fiel immunity test

IEC 61000-4-11:2004 - Electromagnetic Compatibility-Part 4: Testing and measurement techniques – Section 11: Voltage dips and interruptions immunity test

AIM 7351731 – Medical Electrical Equipment and System Electromagnetic Immunity Test for Exposure to Radio Frequency Identification Reader

FDA Guidance – Information to Support a Claim of Electromagnetic Compatibility (EMC) of Electrically-Powered Medical Devices

Co-Existence/Crosstalk Testing Standards

IEEE/ANSI C63.27-2017 – American National Standard for Evaluation of Wireless Coexistence

FDA Guidance Documents

SYMBOLS GLOSSARY

	Manufacturer (ISO 15223 - 1:2016, reference no. 5.1.1)
NON	Non-sterile (ISO 15223 - 1:2016, reference no. 5.2.7)
×	Not made with natural rubber latex (ISO 15223 - 1:2016, reference no. 5.4.5. with negation per IEC 80416-3:2002, Clause 7)
ĺ	Consult instructions for use (ISO 15223 - 1:2016, reference no. 5.4.3)
Ω	Use by date (ISO 15223 - 1:2016, reference no. 5.1.4)
M	Date of manufacture (ISO 15223 - 1:2016, reference no. 5.1.3)
MD	Medical device
LOT	Lot # (ISO 15223 - 1:2016, reference no. 5.1.5)
REF	Product code (ISO 15223 - 1:2016, reference no. 5.1.6)
SN	Serial # (ISO 15223 - 1:2016, reference no. 5.1.7)
UDI	Unique Device Identifier
\triangle	Caution (ISO 15223 - 1:2016, reference no. 5.4.4)
X	Do not throw in trash (ISO 50419 (Marking of Electrical and Electronic Equipment in accordance with Article 11(2) of Directive 2002/96/EC (WEEE)))
CE	CE marking (765/2008/EC 768/2008/EC MDD 93/42/ EEC Articles 4,11,12,17, Annex II)
O Controller	Controller
 	Bed support surface
	Procedure table support surface
h	Seat support surface
\forall	Equipotentiality (IEC60601 - 1:2005, reference no. D.1.8)
	Protective earth (ground) (IEC60601 - 1:2005, reference no. D.1.6)



General warning sign (IEC60601 - 1:2005, reference no. D.2.2)

Type B applied part (IEC60601 - 1:2005, reference no. D.1.19)

TurnCare Guardian System 2.7 User Manual - D0236.01

LEGAL NOTICES

TurnCare is a trademark belonging to the TurnCare, Inc. company. As our policy is one of continuous improvement, we reserve the right to modify designs without prior notice.

CONTACT



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